



YADAORAO POSHATTIWAR ARTS COLLEGE

Talodhi (Balapur) - 441221, Dist. Chandrapur

Students Satisfaction Survey on Institutional Overall Functioning

Academic Session 2022-23

During academic Session 2022-23, students' satisfaction survey on the overall functioning of the institution was taken through printed feedback forms distributed among them in order to realize the college's vision of creating student-centric, student participatory environment.

Objectives

- To assess the responsiveness of the college towards students' requirements from students' viewpoints.
- To realize the college's vision of creating students-participatory educational environment.
- To introduce new measures in the various departments of the college by taking into considerations students' expectations and requirements.

Procedure

The Feedback Committee designed a Student Satisfaction Survey Questionnaire that covered all important departments or functions of the college.

Que.1. Percentage of completion of syllabus

Que.2. Percentage of allotted lectures delivered

Que.3. Pertinence of lectures to syllabus

Que.4. Use of educational/teaching aids

Que.5. Helpfulness of lectures in inciting interest in the subject and new thoughts

Que.6. Facilitation of students' questioning

Que.7. Promptness and accuracy in handling questions by students

Que.8. Availability of guidance and interaction outside the classroom

Que.9. Providing list of books and references by teachers

Que.10. Helpfulness of lectures for exam preparation and prospective life

Que.11. Attendance taken during class

Que.12. Availability of books and reference about syllabus in the library

Que.13. Responsiveness from official staff as to admission, exams, scholarship, EBC, etc.

Que.14. Use of Sports facilities

All these questions can be classified as under:

Question nos. 1-10, are about the teachers and classroom activities.

Question nos. 12, 13, and 14 are about library, non-teaching staff and Sport Department respectively.

Of the 16 questions, 14 questions were given four response options in the order of descending fulfillment/performance/satisfaction.

Option A meant 100% fulfillment/performance/satisfaction, which indicates the ideal state of affairs;

Option B meant 75% fulfillment/performance/satisfaction, which means the aspect in question that must be maintained, though there is some room for its improvement;

Option C meant 50% fulfillment/performance/satisfaction, which means the aspect in question is functioning at half of its potential, further efforts required to bring it up to 75%; and

Option D meant 25% fulfillment/performance/satisfaction, which means – a warning sign, drastic measures need to be taken if any credibility is to be regained.

Analysis

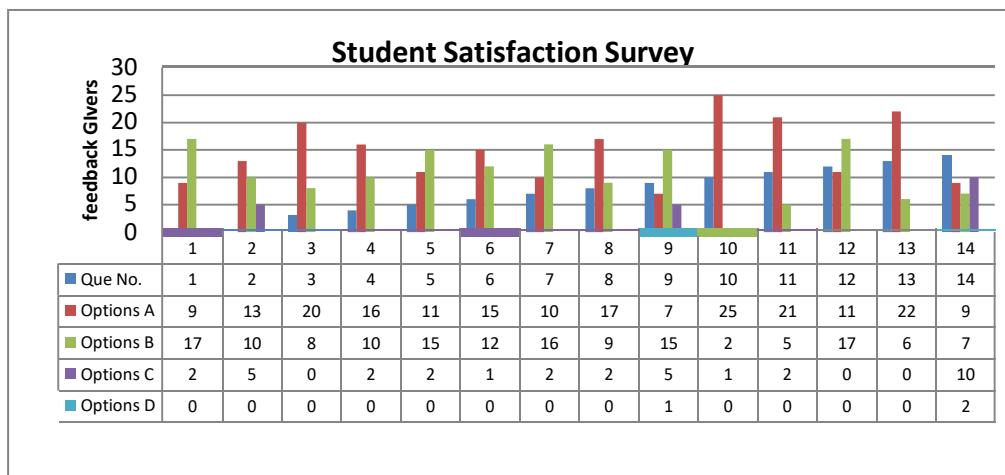
It was decided that the printed copies of feedback questionnaire would be distributed randomly among the students of B.A. I, II & III, randomly at the end of session so as to have their fearless feedback on various departments and their functioning, and facilities and services provided by the college.

11 students of B.A.I, **9** of B.A II, and **8** of B.A III, willing accepted to provide FB on various heads relating to college functioning, and they were provided FB forms to be duly filled and submitted to the Feedback Committee.

The sum total of all points under each question is summarized in the following table.

B.A. I, B.A. II, B.A. III (11+9+8=28) ^

Que No.	Options			
	A	B	C	D
1	09	17	02	00
2	13	10	05	00
3	20	08	00	00
4	16	10	02	00
5	11	15	02	00
6	15	12	01	00
7	10	16	02	00
8	17	09	02	00
9	07	15	05	01
10	25	02	01	00
11	21	05	02	00
12	11	17	00	00
13	22	06	00	00
14	09	07	10	02
Total	206	149	34	03



The sum total of these points so obtained can be converted into percentage by using the following formula:

$$x * 100 / 28$$

where x represents the total points scored under a particular option for a particular question, and 28 the total number of F/B givers

Explanation:

Que.1. regarding **Percentage of completion of syllabus** -- Out of 28 students participating in SSS, 09 students were 100% satisfied while 17 students registered their 75% satisfaction. Only 02 students were 50% satisfied.

Que.2. regarding **Percentage of allotted lectures delivered** -- Out of 28 students participating in SSS, 13 students were 100% satisfied while 10 students registered their 75% satisfaction. Only 05 students were 50% satisfied.

Que.3. regarding **Pertinence of lectures to syllabus** -- Out of 28 students participating in SSS, 20 students were 100% satisfied while 08 students registered their 75% satisfaction. No student chose Option C and D.

Que.4. regarding **Use of ICT and teaching aids** -- Out of 28 students participating in SSS, 16 students were 100% satisfied while 10 students registered 75% satisfaction. 02 Students chose Option C.

Que.5. regarding **Helpfulness of lectures in inciting interest in the subject and new thoughts** -- Out of 28 students participating in SSS, 11 students were 100% satisfied while 15 students registered 75% satisfaction. 02 students were 50% satisfied and only none chose Option D.

Que.6. regarding **Facilitation of students' questioning** -- Out of 28 students participating in SSS, 15 students were 100% satisfied while 12 students registered their 75% satisfaction. Only 01 student was 50% satisfied. None chose Option D.

Que.7. regarding **Promptness and accuracy in handling questions by students** -- Out of 28 students participating in SSS, 10 students were 100% satisfied while 16 students registered their 75% satisfaction. Only 02 students were 50% satisfied. None chose Option D.

Que.8. regarding **Availability of guidance and interaction outside the classroom** -- Out of 28 students participating in SSS, 17 students were 100% satisfied while 09 students registered their 75% satisfaction. Only 02 students were 50% satisfied. No student chose Option D.

Que.9. regarding **Providing list of books and references by teachers** -- Out of 28 students participating in SSS, only 07 students were 100% satisfied while 15 students registered their 75% satisfaction. 05 students were 50% satisfied. Only 01 student chose Option D.

Que.10. regarding **Helpfulness of lectures for exam preparation and prospective life** -- Out of 28 students participating in SSS, 25 students were 100% satisfied while 02 students registered their 75% satisfaction. Only 01 student chose Option C. None chose Option D.

Que.11. regarding **Attendance taken during class** -- Out of 28 students participating in SSS, 21 students were 100% satisfied while 05 students registered their 75% satisfaction. Only 02 students were 50% satisfied. None chose Option D.


Que.12. regarding **Availability of books and reference about syllabus in the library** -- Out of 28 students participating in SSS, 12 students were 100% satisfied while 17 students registered their 75% satisfaction. No student chose Option C and D.

Que.13. regarding **Responsiveness from official staff as to admission, exams, scholarship, EBC, etc.** -- Out of 38 students participating in SSS, 22 students were 100% satisfied while 06 students registered their 75% satisfaction. No student chose Option C and D.

Que.14. regarding **Use of Sports facilities** -- Out of 28 students participating in SSS, 09 students were 100% satisfied while 07 students registered their 75% satisfaction. 10 students were 50% satisfied. Only 02 students chose Option D.


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